



## **SPECIAL PROJECTS**



Look before you leap. Investigate.

There are many ways we at ISC Special Projects can protect the business you've created. And the business you would like it to be.

We'll look at the people and the spaces that surround you. We'll help you plan your next move. So, whether you're about to acquire premises or looking to take over a business, about to let a property or worried about assets falling in the wrong hands, if you require licensed, and fully trained close protection officers our Special Projects Team will put your mind at ease.

Asking the right questions at the right time will help to steer you in the right direction and could save you a fortune in the long term.

Find out more by clicking on the links opposite or leafing through the pages that follow. Then get in touch with us for a confidential, informal chat.

It's an opportunity worth investigating.

**BE INFORMED. BE SECURE.**

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## INTRODUCTION

ISC Special Projects was formed in 2018 by two senior operators with over 60 years experience both in the military and then continuing to work in the civilian and corporate security arena. With extensive experience in all aspects of security both hostile and friendly, we can work with you to provide a solution to all your security needs.

Their mission was to look into corporate fraud, surveillance, close protection and investigations. Since then, ISC's investigations have taken us in all sorts of new directions, bringing us into contact with all sorts of people, organisations and sectors worldwide.

We've developed a reputation for discretion and effectiveness, professionalism and care. Our specialist operators bring a wealth of experience, having seen operational service at senior levels in the Police, with elite military units, government departments, GCHQ and other respected bodies.

Our experts include forensic accountants, computer analysts and specialist lawyers. We work throughout the world in all sectors, commercial and financial. Our network spans the globe, with country-based professional investigators ready to fulfil your brief and achieve measurable results.

ISC will work with individuals; companies and multi-nationals, offering tailored solutions to meet your needs and your budget.

Ours is a personal service that brings together years of experience and cutting-edge technology.

Take a look at the many services we offer (listed on the right), then contact us in confidence to discuss how we can make yours a more secure business.

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## DUE DILIGENCE

If your organisation is considering a merger, an acquisition, a partnership or any kind of joint venture, however small, it pays to prepare the ground.

ISC will take care of all the necessary due diligence checks on your behalf. We'll carry out a confidential examination to make sure the organisation and the people you are planning to team up with have the financial, legal and trading track record they claim.

### Their business is your business

Our consultants will work with you to fine tune the list around your needs. For a business investigation, this might include:

- Reviewing particular reliance on a single supplier or customer
- Looking at any recent adverse publicity and its impact
- Exploring competitors, their strengths and weaknesses
- Estimating any anticipated capital expenditure
- Analysing the state of the current market
- Verifying compliance with current and future legislation.

### Looking at individuals and more

Wherever your prospective business partner is located, at home or abroad, our network can carry out its enquiries worldwide. Discreet and anonymous, our employee investigations include:

- A review of staffing levels and turnover
- Terms and conditions of employment contracts
- A look at the local or sector labour market
- Any litigation issues, Intellectual Property rights, leases, titles, outstanding mortgages, loans and more.

Armed with the information – and the evidence – you will be left in position of strength. Able to decide whether to progress to the next phase. In a better position to negotiate. Safe in the knowledge that your interests and those of your shareholders and investors will be protected.

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## CASE STUDY

A major multi-national pharmaceutical company was proposing a merger with an Eastern European company.

Due Diligence checks carried out by ISC revealed that a key shareholder of the company under review was a nominee acting on behalf of a man with significant links to organised crime.

Our Due Diligence programme enabled the client to proceed with the venture... minus the nominee.

## BACKGROUND CHECKS

Your staff reflect your values. When your customers recognise those values, business can flourish.

Knowing just who and what you are taking on when a candidate signs a contract of employment is critical if you are to maintain the trust of your customers.

At ISC, our background checks look at an applicant's employment history in depth. At absenteeism, loyalty, reliability and trustworthiness. Depending on your requirements – be it the environment in which you work or the profile of the candidate in question – we can go much further still.

We understand the impact of identity fraud, industrial espionage, intellectual property theft. We recognise the signs and can trace the fault lines right back to their source. We may spot inconsistent work histories, uncover undisclosed criminal records, exaggerated CV claims and more.

Using the latest technology to uncover such discrepancies, ISC can provide:

- A professional, discreet service
- Advice on how to reduce the risks associated with recruitment
- Advice on how to minimise the threat of litigation
- Help to reduce the costs incurred by selecting inappropriate staff
- Ways to help you protect your assets.

Recruiting or promoting. Hiring or firing. An ISC investigation can pay dividends at any stage of a relationship, however promising.

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## CASE STUDY

A well-known Recruitment Consultancy requested our assistance in checking a candidate's background.

Following some extensive enquiries, ISC was able to report that the two university degrees which the candidate claimed to have attained from different awarding bodies were the stuff of fiction. Not only did the candidate have no such qualifications, he had never attended either university.

## PRE-EMPLOYMENT SCREENING

You may be looking to hire one pair of hands. You may be recruiting hundreds. But do you know exactly what you are getting?

It's a sad fact that over 70 per cent of employers surveyed say they have uncovered lies on CVs, usually when it's too late.

One in two employers in the UK has incurred expenses as a result. Be it through withdrawing a job offer and having to start the recruitment process over again. Or having to dismiss an employee due to a factual misrepresentation.

### Tick all the right boxes

Employment law is more complicated than most of us imagine. Some simple checks may be enough to put you on the right track. For example, checking a person's right to work in the UK.

All our checks are thorough and in-depth, designed to eliminate legal risks and liabilities. Whatever the level of screening you require, you can be confident that the names on your short-list all meet the criteria you, the government and the law require.

Screening checks vary with each assignment and every profession, but ISC can ask all the critical questions of applicants and existing employees alike. For example:

- Are you who you claim to be?
- Do you have the required experience?
- Are these qualifications genuine?
- Are you eligible to work in the UK?
- Do you have a genuine passport?
- Are these references accurate?

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## CASE STUDY

A prestigious jewellery chain was about to hire an individual to run one of their retail outlets.

They asked ISC to carry out a series of screening checks, even though the candidate had come highly recommended by his previous employer.

Our rigorous investigation revealed that the individual was a regular user of recreational drugs.

The client chose an alternative candidate.

## SUB-LETTING FRAUD

Letting properties can be a minefield. Never more so than when tenants sub-let and Landlords begin to lose control over their assets.

Sub-letting without the landlord's consent has now become a criminal offence under government legislation. Tenancy Fraud will try to eliminate the practice, as between 50,000 and 160,000 social homes are thought to be sub-let.

In some cases, sub-letting generates extremely lucrative profits for individuals and organised groups. In turn, this can lead to illegal activities such as identity fraud, drug use, problems with immigration and even breaches of national security.

All of this can result in horrific legal bills for the landlord and greatly reduced asset values.

### Take back control

ISC offers a range of scalable solutions that will help protect your investment. We'll cross-reference information to identify possible discrepancies. If we find evidence of irregular activity, we'll enable you to react quickly, legally and effectively.

Our 360-degree Containment Package includes:

- A thorough investigation
- A clear and precise report
- Use of the latest technology to verify suspected fraud
- A rapid response to mitigate further losses
- Assistance with asset recovery.

As well as helping you get rid of unwanted tenants, we'll help you turn the page, providing comprehensive information about prospective clients.

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## CASE STUDY

A Local Authority suspected a tenant of sub-letting their council property and attempting to exercise their right to buy under the Housing Act.

In depth investigations by ISC experts revealed that the tenant already owned two houses.

When presented with the evidence, the tenant vacated the council house and dropped their claim to buy, saving the Local Authority over £50,000 in lost revenue.

## EMPLOYEE THEFT & INTERNAL FRAUD

Most people caught stealing from their employer or committing some kind of fraud have no previous form. All too frequently, their crimes result from a change in their domestic situation or financial problems at home.

If you have reason to suspect fraud on your premises, call ISC. Our covert monitoring techniques can resolve the problem quickly and discreetly.

Nipped in the bud, insider crime can be eliminated, sparing your company's reputation, not to mention your credit rating.

The best solution is to remain vigilant at all times. Constant, in-depth vetting of staff will keep your business resilient, while other methods will help to deter fraudsters and keep things from disappearing under your nose.

With years of experience and access to the latest technology, ISC's Consultants will provide:

- A quick response to stem the loss of assets and damage to your reputation
- Discreet surveillance with a professional backup service
- Thorough investigation at all levels – UK-based or worldwide
- Cutting edge technology to identify the problem at source
- Defined strategies, informed analyses and fast, effective action.

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## CASE STUDY

A company had reason to suspect that a fraud was being committed by an employee, but was unable to identify who was making bogus expenses claims.

ISC's team of specialist investigators scoured reams of documentation and established a link to the owner of a loyalty card. This person was related to a member of staff working in the Accounts Department.

The suspect was interviewed by ISC investigators and admitted fraud amounting to over £10,000 over a two-year period.



## ASSET TRACING

Are the companies you deal with all that they claim to be? Economical with the truth, or using all manner of creative accounting methods, it can be hard to see through the smoke and mirrors.

ISC's Asset Tracing Team has over 30 years of global experience and due diligence know-how. They can verify whether an organisation has the backing and support they claim to have.

We can identify and value assets. Locate hidden assets, verify asset worth and confirm the existence of partnerships and other acquisitions.

### **Real or imaginary? Worthwhile or worthless?**

As well as probing companies on paper, ISC will trace physical assets. Where goods have been removed fraudulently, we'll assess the costs of recovery before we put any action plan in motion. Where litigation to recover debts is an option, we'll help you assess the chances of a successful outcome.

- Our asset tracing experts research, assess, sort and classify information
- They will provide clear, certifiable documentation
- They have access to confidential operations worldwide
- Theirs is a sustained and proven track record of success.

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## CASE STUDY

A large and respected European bank enlisted ISC's services in order to trace the assets of several individuals thought to be involved in a £100m currency dealing fraud.

Our discreet yet painstaking investigations identified assets linked to these individuals in several countries, worth millions of pounds.

Details were passed back to the bank which successfully prosecuted the people involved, recovering a large portion of their losses.

## TRACING INDIVIDUALS

People can go to ground for a variety of reasons. Tracing and catching up with a person who has disappeared deliberately calls for a range of skills. It requires access to networks and technologies which can reach far and wide – internationally.

Our researches will start by probing every facet of a person's home and work life, past and present. Following traces both in the UK and abroad, ISC will use information, which is not available to the general public.

By means of direct and indirect enquiries, we also use the latest technology, some of which is unique to ISC. Information is fed back and collated to lead to a quick and successful outcome.

- ISC's comprehensive tracing service is discreet and anonymous
- It is staffed by highly trained, experienced staff with access to resources and support worldwide
- It carries out comprehensive, in-depth research and fact verification, using proprietary technology unique to ISC
- It produces progress and cost reports that are constantly updated, so you are kept informed at all times.

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## CASE STUDY

A large financial services company wanted to trace an individual who had left the UK owing a substantial amount of money.

ISC conducted an in-depth investigation, tracing the person to a remote address in Australia.

In line with local law, the culprit had the option of settling the debt or facing deportation with his family.

He chose to repay all outstanding monies to the complete satisfaction of the client.

## SURVEILLANCE

ISC's covert surveillance techniques work like a double-edged sword. Not only do we provide the answers you are looking for, we can also provide you with evidence that will stand up in court.

We'll organise mobile and static surveillance rotas. Using our years of experience, we'll gather evidence without arousing suspicion.

We'll devise and execute a plan that will deliver high quality footage and observational intelligence – however challenging the circumstances or the scenario: video, audio or photographic records that can be produced at court so you can successfully progress actions.

By acting swiftly and effectively, our low-key surveillance service can safeguard assets, finances and reputations:

- We'll help you with litigation and dispute resolution
- We'll get to the bottom of long-term sickness absence from work
- We'll investigate insurance claims
- We'll handle matrimonial and divorce issues
- We'll gather intelligence and verify assets
- We'll look into corporate fraud
- We'll carry out risk analysis.

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## CASE STUDY

Working with a Crime & Disorder partnership on an inner city London estate, ISC devised a strategy to combat a crack cocaine vice ring.

A plan was agreed with the Housing Association to provide covert CCTV in order to gather evidence of drug dealing and the existence of nine "crack houses".

With the footage obtained by the ISC team, searches and closures of these premises soon followed, restoring order and improving the quality of life for residents.

## TEST PURCHASING

There are several ways in which a Test Purchasing audit could help your business.

A retail chain can check that its staff are working to the standards it expects. Quality of staff and levels of customer service go hand in hand. Together, they determine public perceptions, so they need constant monitoring.

That way, your policies, procedures and professionalism can remain consistent. An ISC programme can also check that sales staff are working within the law (for example with respect to the sale of alcohol) and identify where further training would be appropriate.

After a thorough review of your company's needs, we will deploy teams of purchasers, posing as retail customers. They'll report back on the sales experience, how well products were demonstrated, options explained and how your products fared against the competition.

The actions of sales staff and any gaps in their knowledge will be accurately reported so that you can take any remedial action necessary.

A typical Test Purchasing programme will:

- Formulate a unique plan of action to cover your requirements
- Deploy single or multiple operatives at agreed times or on an ad-hoc basis
- Quickly identify risks and contain problems
- Check compliance with current trading legislation
- Corroborate and reinforce staff honesty.

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## CASE STUDY

A leading manufacturer of computer parts suspected that the market was being flooded with counterfeit versions of their products.

ISC organised a number of domestic and international covert buying operations.

As a result of its findings, the client was able to take action, forcing the closure of several businesses which were damaging its brand and reputation by manufacturing and supplying sub-standard counterfeit components.

## CLOSE PROTECTION

Protecting high net worth individuals calls for a number of specialised skills. Depending on your needs and the level of discretion required, ISC can surround you with a visible or invisible shield.

Our experienced close protection agents work to a plan and are ready for any eventuality to guarantee your peace of mind.

We will review your plans and travel arrangements, where you'll stay, the environment in which you will be operating – however hostile, whatever the risks.

As part of our assessment, we'll take account of your expectations and your lifestyle, seamlessly blending in so as to cause minimum disruption and attract the least amount of attention.

ISC Close Protection means:

- 24/7 protection, short term or long term
- Trained, licensed and experienced professional staff
- Tailored levels of protection following a full safety assessment
- Full back-up and support available at all times
- Careful project and cost management
- Seamless integration into your lifestyle.

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## CASE STUDY

A foreign businessman was travelling to the UK to purchase a Premier League Football Club.

ISC's Consultants put in place a discreet close protection team, including vehicles and drivers to take charge of the client's safety and security. From the moment he and his entourage landed to the time they returned home.

## SECURITY CONSULTANCY

At ISC, we understand that security is as much about infrastructure and process as it is about the buildings and the gates that surround you.

We can analyse every aspect of your business, from the security of your premises, to the way you exchange data or transport goods across continents.

We will review security as it exists today, as well as plans for sites you haven't even built yet. We'll highlight strengths and weaknesses and help you focus on areas that need improvement.

Our comprehensive plans will meet the standards of performance you require today and into the future.

ISC's highly trained, experienced Security Consultants will:

- Identify any security issues
- Carry out bespoke risk assessments
- Make a clear presentation of counter-measures required
- Swiftly and discreetly implement tailored solutions
- Provide impartial, objective advice.

Step by step, we can lead you from analysis, through planning to implementation, regularly reviewing your needs to ensure best protection and complete peace of mind. With action plans agreed at every stage, we'll act quickly, efficiently and discreetly.

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## CASE STUDY

An international film and camera manufacturer began to suspect that a series of internal thefts were taking place.

Thieves on the inside and handlers of stolen goods on the outside were identified by ISC's investigations.

Assets were recovered and a full security review was carried out, designed to prevent a reoccurrence.

## **PRE-OCCUPANCY TENANT ENQUIRIES**

You've interviewed a prospective tenant. Perhaps you've inherited a tenant from a previous landlord. But can you trust them?

ISC can help you avoid the pitfalls and misery that nuisance tenants can bring. Beginning with poor or incomplete references, scarce or inaccurate information at the outset, many landlords will later face problems evicting tenants, recovering unpaid rent, incurring heavy legal fees and court costs – they may even give up entirely.

### **Forewarned is forearmed**

A pre-occupancy tenant screening from ISC can avert many of these problems. With the information we gather, you'll be able to choose whether you'll take on the tenant or show just cause for not accepting their application.

While the law stipulates that fair accommodation and allocation is mandatory for social landlords, none of your existing tenants will welcome an anti-social neighbour. ISC's pre-screening checks conform to the law of the land and provide much more information than you might glean from a previous landlord:

- We'll provide positive identification of the prospective tenant
- We'll carry out a criminal records check
- We'll make discreet enquiries about the tenant's past and their family
- We'll provide a confidential, affordable report summarizing our findings.

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## **COMPUTER FORENSICS & COMPUTER PENETRATION TESTING**

With the world connected as it is today by means of the internet, computers are used to carry out crimes, just as they can store incriminating evidence of other misdemeanours.

ISC's Consultants have partnered with specialists in computer forensics, a company managed by the founder and former Head of the Metropolitan Police Computer Crime Unit.

Fully conversant with the rules of evidence, our computer forensics experts will look at a company's PCs and network servers, sifting through files and even drilling down to files that, although deleted by the user, will often still reside on the hard drive.

Our findings will be collated and presented as a full report, either to assist an investigation or as evidence to be presented before the courts. All operators are experienced at presenting evidence in criminal and civil trials and can be called upon as witnesses, normally at short notice.

### **Penetration Testing**

Another way in which our computer teams can assist your business is by testing the resilience of your computer network.

This can be done on site, or remotely. Our experienced operators are Government and GCHQ trained and have all been positively vetted. Most are former members of the Computer Crime Unit. We also work with an associated company in the US, staffed by former FBI officers with a similar background.

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## VEHICLE CRIME

One in every three crimes in the UK involves a vehicle of some sort. The theft, “cloning” and “ringing” of quality cars is commonplace, with fraud, forgery and deception all linked to these activities.

ISC provides a “one-stop-package” to help resolve car crime in all its forms, both in the UK and further afield:

- We’ll undertake enquiries to recover property
- We’ll obtain evidence to refute fraudulent insurance claims
- We’ll prepare evidence for legal proceedings
- We’ll carry out vehicle checks for cloning, ringing and other crimes
- We offer driver training, for individuals and for close protection teams
- We can advise about vehicle security and more.

ISC keeps abreast of the many vehicle crimes and trends, from “carjacking” on busy city streets to uninsured or written-off cars being used to stage “cash for crash” accidents.

We routinely investigate these and other crimes on behalf of large insurance companies, visiting collision scenes, collecting evidence and compiling reports for possible legal action later.

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## **PLANT & EQUIPMENT THEFT**

Somewhere in the region of £1 million of plant and construction equipment is reported stolen every week in the UK. According to the Police, this figure doubled in the run up to the London Olympics.

Thieves find it easy to target high value plant and machinery for a number of reasons: unlike the modern car, these machines do not all carry VIN numbers in prominent places. Their identity can easily be concealed or changed. Many have no security features whatsoever. Plus this sort of crime is low on the law enforcement agenda.

### **A force for change**

ISC's Consultants have played a key role in changing perceptions and taking action to buck the trend. We've helped a number of leading manufacturers and suppliers of anti-theft devices to develop new solutions.

Passive transponders, micro-dots, visible and hidden methods of marking equipment using PIN and VIN numbers in various forms are helping to bring down crime.

A consultation with ISC can include any number of measures:

- We can examine and identify suspect plant before you purchase
- Help you trace and recover stolen vehicles
- Mark plant and equipment in difficult-to-reach areas
- Document all findings and assist the Police and the Courts
- Assist with the recovery process.

We will recommend the most appropriate marking methods, photographing and recording the position of marks and transponders for future reference.

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## PREMISES PENETRATION TESTING

Put your buildings and security team to the test. The ISC Security Audit is an independent review that will highlight any weaknesses in your infrastructure, whether you operate from a single site in the UK or have premises to protect throughout the world.

We'll test your existing security measures against the terms of your security company's assignment instructions. Our teams operate 24/7, 365 a year. Our auditors might turn up dressed as busy executives, or as labourers in hi-viz jackets and hard hats. All carry fake ID papers and are adept at bluffing their way past any checkpoint. Some will even turn up twice in the same day.

An ISC Audit can benefit your organisation in many ways:

- It's an objective test which you can carry out on a regular or ad hoc basis
- Any weaknesses in your security operation can be remedied right away
- A review can prove useful for wider audit, insurance and corporate governance purposes
- Results can support your Security Company's chances of winning new business and improve their Approved Contractor Scheme scores
- Clients with multiple sites can set up a league table showing which sites achieve consistently high audit results
- Over the long term, duty officers and their teams will be motivated to remain alert and focussed at all times.

After every audit visit, we'll debrief your Security Officers and Site Supervisors, following up within 48 hours with a full written report.

### High Net Worth Clients

The ISC Security Audit can also be tailored for private clients, for example those with properties abroad, which they only visit from time to time. We can liaise with local neighbours, check security systems are fit for purpose, implement upgrades and work with local alarm companies.

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## CASE STUDY

A City of London facilities management company invited ISC to carry out penetration testing on five buildings within a given area.

With uniformed guards posted at all access points to the complex and plain clothed personnel on foot patrol, as well as reception staff on duty in each building, ISC's undercover auditors still managed to gain access onto the site via an underground car park. They also got in through a fire door that had been propped open by staff smoking outside the premises.

The client was informed and the necessary remedial action was taken.

## **TECHNICAL SURVEILLANCE COUNTER MEASURES (TSCM)**

Are your boardrooms and offices safe from the threat of eavesdropping? Is someone listening into sensitive or strategic negotiations?

Modern eavesdropping relies on inexpensive mobile phone technology which is legal to use and often difficult to locate. It is seen by many as a fast-track route to gaining competitive advantage.

ISC's electronic counter-surveillance measures – or bug sweeping – should become part of your routine security measures.

Our state-of-the-art detection equipment, some of it unique to ISC, includes:

- Portable whole-property or single room protection, using rechargeable battery-operated detection with SMS or telephone connection to four different people
- Radio, Wi-Fi, Bluetooth or GSM signal detectors for conference rooms and offices
- Pocket-sized mobile phone detectors for meeting rooms.

Our experienced operators are fully trained in every aspect of electronic counter-surveillance. As well as planning and installing solutions that match your requirements, they will provide you with a detailed report after each "sweep". We'll detail the equipment used, the personnel on site and any relevant information relating to possible security breaches.

ISC's TSCM clients already include leading blue-chip organisations in banking, finance and industry worldwide, as well as public sector bodies such as the Police, Prison Service and Customs & Excise.

If you are concerned about eavesdropping, call us from a safe phone and we'll be happy to discuss the options with you.

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## **CONTACT US TODAY**

Find out more about the many ways in which ISC could enhance your security.

Call us on ++44 (0) 7887571403

Or visit our website: [www.iscltd.net](http://www.iscltd.net)

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